

Customer survey: eBioo Neurofeedback Software !

Thank you for giving us the opportunity to serve you better. Please take a few minutes to help us improve eBioo Neurofeedback Software and services and elaborate the development strategy of Soft-dynamics.de by filling in this customer survey:

How long have you used eBioo as a Neurofeedback Software ?

- Not used eBioo so far
- Less than 1 year
- 1-2 years
- 3-5 years
- 6-8 years
- 9 years or longer

Have You downloaded and/or used eBioo Neurofeedback Software ?

- Not downloaded so far
- Downloaded and Tested eBioo STARTER
- Used eBioo STARTER with temporary activation
- Used the eBioo Tuner or Trainer Version

Are you an active user of eBioo now ?

- Yes
- No

If no, please let us know why you have stopped using eBioo:

Do you use eBioo as Trainer with Clients or for personal purposes ?

- Personal Use only
- Using eBioo as Trainer
- Both

Which Version of eBioo do You use:

- eBioo STARTER
- eBioo Tuner
- eBioo Trainer

How likely it is that you would recommend eBioo to a friend or colleague?
1-10 (1 = extremely unlikely - 10 = extremely likely)

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10

Do you think that the design of eBio user interface needs to be updated to look more "modern" ? :

- Yes
- No

Which functionalities of eBioo do You use ? :

- Data Source:

- Training
- Simulation
- PlayBack

- used Functions:

- Client Administration
- Save/Load Training Configuration
- Trend View
- Screenshot
- Numers Screen
- Spectrum Design Configuration
- Assessment
- Sum/Diff./bipolar Channel Mode
- Other, which one :

- used Feedback:

- WAVE-Sound
- AVI, MPEG, WMF-Videos
- MIDI
- CD
- DVD

- used Hardware:

- Neurobit Systems / Optima
- Brainmaster / Atlantis
- Pocket Neurobics

How acceptable would the following prices be for a **2-channel eBIO Tuner** license (not upgrade)? (USD):

| | | | | | |
|------------------------------|---------------------------------------|----------------------------------|-------------------------------|------------------------------------|--|
| <input type="checkbox"/> 150 | <input type="radio"/> Very acceptable | <input type="radio"/> Acceptable | <input type="radio"/> Neutral | <input type="radio"/> Unacceptable | <input type="radio"/> Totally unacceptable |
| <input type="checkbox"/> 250 | <input type="radio"/> Very acceptable | <input type="radio"/> Acceptable | <input type="radio"/> Neutral | <input type="radio"/> Unacceptable | <input type="radio"/> Totally unacceptable |
| <input type="checkbox"/> 350 | <input type="radio"/> Very acceptable | <input type="radio"/> Acceptable | <input type="radio"/> Neutral | <input type="radio"/> Unacceptable | <input type="radio"/> Totally unacceptable |
| <input type="checkbox"/> 450 | <input type="radio"/> Very acceptable | <input type="radio"/> Acceptable | <input type="radio"/> Neutral | <input type="radio"/> Unacceptable | <input type="radio"/> Totally unacceptable |
| <input type="checkbox"/> 600 | <input type="radio"/> Very acceptable | <input type="radio"/> Acceptable | <input type="radio"/> Neutral | <input type="radio"/> Unacceptable | <input type="radio"/> Totally unacceptable |

How acceptable would the following prices be for a **4-channel eBIO Trainer** license (not upgrade)? (USD) *

| | | | | | |
|------------------------------|---------------------------------------|----------------------------------|-------------------------------|------------------------------------|--|
| <input type="checkbox"/> 250 | <input type="radio"/> Very acceptable | <input type="radio"/> Acceptable | <input type="radio"/> Neutral | <input type="radio"/> Unacceptable | <input type="radio"/> Totally unacceptable |
| <input type="checkbox"/> 350 | <input type="radio"/> Very acceptable | <input type="radio"/> Acceptable | <input type="radio"/> Neutral | <input type="radio"/> Unacceptable | <input type="radio"/> Totally unacceptable |
| <input type="checkbox"/> 450 | <input type="radio"/> Very acceptable | <input type="radio"/> Acceptable | <input type="radio"/> Neutral | <input type="radio"/> Unacceptable | <input type="radio"/> Totally unacceptable |
| <input type="checkbox"/> 600 | <input type="radio"/> Very acceptable | <input type="radio"/> Acceptable | <input type="radio"/> Neutral | <input type="radio"/> Unacceptable | <input type="radio"/> Totally unacceptable |
| <input type="checkbox"/> 800 | <input type="radio"/> Very acceptable | <input type="radio"/> Acceptable | <input type="radio"/> Neutral | <input type="radio"/> Unacceptable | <input type="radio"/> Totally unacceptable |

Would you buy and use a 19-channel (full-cap) version of eBIO

with Z-Score-Training ability ?

Yes

No

If no, please tell us why?

How acceptable are the following prices for a **19-channel eBioo** licence with Z-Score Training/Assessment (USD):

500 Very acceptable Acceptable Neutral Unacceptable Totally unacceptable

750 Very acceptable Acceptable Neutral Unacceptable Totally unacceptable

990 Very acceptable Acceptable Neutral Unacceptable Totally unacceptable

1200 Very acceptable Acceptable Neutral Unacceptable Totally unacceptable

1500 Very acceptable Acceptable Neutral Unacceptable Totally unacceptable

1900 Very acceptable Acceptable Neutral Unacceptable Totally unacceptable

How satisfied are you with the **training results** working with eBioo:

Delighted Very Satisfied Satisfied Somewhat satisfied Not at all satisfiec

How satisfied are you with **eBioo in general** !?

Delighted Very Satisfied Satisfied Somewhat satisfied Not at all satisfied

What additional features/functions would you like to see developed and implemented as soon as possible:

- Trainers Administration
- Extended Client Administration
- Improved Assessment Functionality
- Improved Spectrum Design
- Manual adjustment of training Threshold
- 4 rows of training windows
- 19 channel version of eBioo
- Z-score training and Z-score assessment
- Several selectable user configurable Frequency Bands
- Usage of remote YouTube Videos as multimedia-feedback
- Improved screenshot functionalities
- Improved Alpha-Synchrony training functionality
- Improved statistical evaluation of trainings done
- Additional shortTime/realTime trend-graphs
- Setup accepts/enables Update installation

Other, which one:

Do you intend to stop using eBioo Neurofeedback Software in the next 6 – 12 months?

Yes

No

If yes, why?

How acceptable do you consider the following prices to be for an UPGRADE of **eBioo 2.0** (USD) !?

50 Very acceptable Acceptable Neutral Unacceptable Totally unacceptable

120 Very acceptable Acceptable Neutral Unacceptable Totally unacceptable

150 Very acceptable Acceptable Neutral Unacceptable Totally unacceptable

200 Very acceptable Acceptable Neutral Unacceptable Totally unacceptable

250 Very acceptable Acceptable Neutral Unacceptable Totally unacceptable

300 Very acceptable Acceptable Neutral Unacceptable Totally unacceptable

Are there tasks in which you feel eBioo does not perform well, or could perform better?:

Have you used any other Neurofeedback Software in the last 5 years?

Yes

No

If yes please indicate which one:

What version of Windows do you use on your main computer?

XP

Vista

7

8

10

What makes eBioo better than other Neurofeedback Software such as BioExplorer, Brainmaster Software, Cygnet or others:

Ease of Use, User-friendliness

Training capabilities/results

Screen-Layout, Design

Other, wich one:

What is eBioo worse at than other Neurofeedback Software ?

Your personal situation:

What industry do you work in ?

- Health services
- Training, education, research
- IT
- I do not work
- Other, which one:

What is the size of the company you work in?

- Not employed
- Self employed
- 1 - 5 employees
- 6 - 20 employees
- More than 20 employees

Gender:

- M
- F

Age :

Below 18

18 - 25

26 - 34

35 -44

45 - 54

55 - 64

65 or older

Country:

Email:

Remarks:

Final steps:

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info2010@Soft-dynamics.de

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